

Terms & Conditions

Pocket Claim

Version 1.0



About Us

This website is owned and operated by Cavis Marketing Limited (“Cavis”, “we”, “us”, or “our”), a company registered in England and Wales with registered office address: Cavis Marketing Limited, Brabners LLP, 100 Barbirolli Square, Manchester, United Kingdom, M2 3AB. Company Registration: 16437994. Cavis Marketing Limited is registered with the Information Commissioner’s Office (ICO) as a Data Controller, Registration Reference: ZB897675.

Cavis Marketing Limited operates websites and marketing services relating to a range of consumer claims and legal services.

Our activities include:

- Regulated claims management activities in relation to certain categories of claims which are regulated by the Financial Conduct Authority (“FCA”); and
- Lead generation, marketing, and referral services in relation to claims and legal services that do not fall within the FCA claims management regulatory regime.

Cavis Marketing Limited is authorised and regulated by the Financial Conduct Authority (“FCA”) in relation to regulated claims management activities.

We are not a law firm and do not provide legal representation or legal advice.

Email: hello@pocketclaim.com

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Acceptance of Terms

By accessing or using this website, you agree to be bound by these Terms and Conditions (“Terms”). If you do not agree with any part of these Terms, you must not use this website.

We recommend that you print or save a copy of these Terms for future reference.

Pocket Claim and Data Breach Advisors are trading names of Cavis Marketing Limited, a company registered in England and Wales with registered office address: Cavis Marketing Limited, Brabners LLP, 100 Barbirolli Square, Manchester, United Kingdom, M2 3AB. Company Registration: 16437994. Cavis Marketing Limited is registered with the Information Commissioner’s Office (ICO) as a Data Controller, Registration Reference: ZB897675. Cavis Marketing Limited is authorised and regulated by the Financial Conduct Authority (FCA) for regulated claims management activities relating to personal injury, financial services and products, housing disrepair, and employment-related claims (Firm Reference Number: 1054306).

Regulatory Status

Cavis Marketing Limited is authorised and regulated by the Financial Conduct Authority in relation to regulated claims management activities.

Certain categories of claims are regulated under the claims management regulatory regime. These may include, without limitation:

- Personal injury claims;
- Housing disrepair claims;
- Financial services and financial products claims;
- Employment-related claims; and
- Other categories of claims that are subject to FCA regulation from time to time.

We may also provide lead generation and referral services in relation to claims and legal services that are not regulated claims management activities, including but not limited to flight delay claims, data breach claims, and other consumer claims.

Where a claim falls within the FCA claims management regime, our activities will be carried out in accordance with applicable regulatory requirements.

Where a claim does not fall within the FCA claims management regime, our activities will be carried out in accordance with applicable consumer protection, advertising, and data protection laws.

Submission of an enquiry through this website does not create a solicitor-client relationship between you and Cavis Marketing Limited.

Purpose of the Website

This website provides general information relating to a range of potential claims and legal services, including both regulated and non-regulated claims.

The information on this website is provided for general informational purposes only and should not be relied upon as legal advice.

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Cavis Marketing Limited operates lead generation, marketing, and claimant referral services in relation to a range of regulated and non-regulated claims.

Where appropriate, we may refer consumers to independent law firms authorised and regulated by the Solicitors Regulation Authority ('SRA').

We do not provide legal advice, legal representation, litigation services, or claims handling services.

When you submit an enquiry through this website, we may:

- Review the information you provide.
- Assess whether your enquiry may be suitable for referral.
- Contact you regarding your enquiry.
- Refer your enquiry to an appropriate partner firm.

Any decision regarding whether a claim can proceed, whether legal services will be offered, or whether compensation may be recoverable will be determined solely by the relevant Partner Firm based on the facts of your case.

We do not guarantee:

- That your enquiry will be accepted by a Partner Firm.
- That you have a valid claim.
- That legal representation will be offered.
- That compensation will be recovered.

You are under no obligation to proceed with any claim or legal service following any referral made by us.

Use of the Website

You may use this website for lawful purposes only. You agree that you will not:

- Misuse or attempt to gain unauthorised access to the website or any related system.
- Transmit any harmful code, viruses, or data.
- Use the website in a way that could damage, disable, or impair its operation.
- Collect data or information about other users without consent.

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- Use any automated system or software to extract data (scraping).

We reserve the right to suspend or terminate your access to the website if you breach these Terms or engage in conduct that we deem inappropriate or unlawful.

How Referrals Work

Where you submit information through this website, your details may be reviewed for the purpose of determining whether your enquiry falls within the services offered by one of our panel law firms.

Partner Firms may include:

- Solicitors' firms authorised and regulated by the Solicitors Regulation Authority ("SRA").
- Claims management companies authorised and regulated by the Financial Conduct Authority ("FCA").
- Other appropriately authorised professional firms.

If your enquiry is referred, the Partner Firm may contact you directly to discuss your circumstances and determine whether they are able to assist you.

Any decision regarding whether legal services are offered, whether a claim can proceed, or whether legal representation is available will be made independently by the relevant law firm or claims management company.

Any agreement for legal services or claims management services will be entered into directly between you and the relevant Partner Firm.

Cavis Marketing Limited is not responsible for legal advice, litigation conduct, or legal services provided by Partner Firms.

Lead Generation and Referrals

By submitting your details through this website, you consent to Cavis Marketing Limited using your information for the purpose of:

- Assessing your enquiry.

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- Contacting you regarding your enquiry.
- Carrying out regulated claims management activities, where applicable.
- Carrying out unregulated claims management activities, where applicable.
- Referring your enquiry to an appropriate partner firm, where applicable.

Depending on the nature of the claim, our activities may constitute regulated claims management activity or unregulated lead generation and referral activity.

We will only share your information with appropriately authorised firms and in accordance with applicable UK data protection legislation.

Cavis Marketing Limited does not charge consumers for using this website or for submitting an enquiry.

We may receive a commercial fee, referral fee, marketing fee, or other remuneration from Partner Firms where referrals are made.

Referral arrangements do not affect your legal rights, the independence of legal advice provided to you, or any compensation you may recover.

You are free to decide whether or not to proceed with any Partner Firm following a referral.

Important: Claim eligibility, legal advice, representation, and compensation outcomes depend on the facts of each individual case and cannot be guaranteed.

Submission of an enquiry through this website does not oblige you to instruct a law firm and does not oblige any law firm to accept instructions from you.

Any decision regarding whether legal services are offered will be made independently by the relevant law firm.

Vulnerable Customers

We recognise that some individuals seeking assistance through this website may be in vulnerable circumstances.

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We are committed to communicating in a way that is clear, fair, and not misleading.

If you require additional support in relation to your enquiry or communications with us, please contact us using the details provided on this website.

Website Availability

We do not guarantee that this website, or any content on it, will always be available or uninterrupted.

We may suspend, withdraw, or restrict the availability of all or any part of the website for business, operational, or legal reasons without notice.

We will, where reasonably possible, give advance notice of any planned downtime.

You are responsible for ensuring that all persons accessing our website through your internet connection are aware of these Terms and comply with them.

We will not be liable for any loss, damage, or inconvenience caused by temporary unavailability or technical interruptions.

Intellectual Property Rights

All website content, including text, graphics, logos, design, and software, is owned by or licensed to Cavis and is protected by applicable copyright and intellectual property laws.

You may not reproduce, distribute, or modify any part of the website without our express written permission.

Disclaimer

While we take reasonable care to ensure that information on this website is accurate and up to date, it is provided for general information purposes only. We make no representations, warranties, or guarantees (express or implied) that:

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- The content is accurate, complete, or current.
- The website will be free from errors, interruptions, or viruses.

The content on this website is intended for general informational purposes only and does not constitute legal advice or a recommendation to pursue legal proceedings.

Limitation of Liability

To the fullest extent permitted by law, Cavis and its directors, employees, and agents shall not be liable for:

- Losses arising from reliance on general information contained on this website where independent legal advice should reasonably have been obtained.
- Any indirect, consequential, or incidental losses.
- Any business losses, including loss of profit, revenue, contracts, goodwill, or data.

Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any liability that cannot be lawfully excluded.

Third-Party Websites

This website may contain links to third-party websites (including Partner Firms). These links are provided for convenience only.

We do not endorse or control these websites and accept no responsibility for their content, privacy practices, or accuracy.

Privacy and Cookies

Our use of personal data is governed by our Privacy Policy and Cookie Policy, both of which are accessible on this website.

We use Cookiebot to manage user consent and ensure compliance with the Privacy and Electronic Communications Regulations (PECR).

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We use cookies to improve your browsing experience, deliver personalised content, and analyse traffic. Non-essential cookies will only be set if you provide your consent through our Cookiebot consent banner. You can change or withdraw your consent at any time by managing your preferences in the cookie settings.

Changes to These Terms

We may update these Terms periodically. Any changes will take effect immediately upon publication on this page, unless otherwise stated.

By continuing to use the website after such updates, you agree to the revised Terms.

Governing Law and Jurisdiction

These Terms are governed by and construed in accordance with the laws of England and Wales.

The courts of England and Wales shall have exclusive jurisdiction over any disputes arising in connection with these Terms or your use of this website.

Contact

For any questions regarding these Terms or the operation of this website, please contact us at hello@pocketclaim.com.

Updates to the Terms and Conditions

We may update the Terms and Conditions from time to time. The date at the bottom of this page indicates when it was last revised.

Last Updated: 03/06/2026.

Revision History

Pocket Claim and Data Breach Advisors are trading names of Cavis Marketing Limited, a company registered in England and Wales with registered office address: Cavis Marketing Limited, Brabners LLP, 100 Barbirolli Square, Manchester, United Kingdom, M2 3AB. Company Registration: 16437994. Cavis Marketing Limited is registered with the Information Commissioner's Office (ICO) as a Data Controller, Registration Reference: ZB897675. Cavis Marketing Limited is authorised and regulated by the Financial Conduct Authority (FCA) for regulated claims management activities relating to personal injury, financial services and products, housing disrepair, and employment-related claims (Firm Reference Number: 1054306).

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